

## **QUALITY POLICY**

We, at Nabih Elias Azzam Engineering Services LLC are committed to excel in providing value to our clients through services in Quantity Surveying by the creative application of knowledge and advanced technology. We interact perpetually with the customers to ensure that the requirements of the customers are met in full.

In this endeavor, we commit ourselves to

- Comply with the customer, legal, regulatory and other requirements related to all services rendered.
- Continual improvement of the effectiveness of the Quality Management System.
- Establish appropriate quality objectives and to periodically review the achievement for continual improvement.
- Continual improvement in Customer Satisfaction.
- Ensure that appropriate resources are available to fully implement this Quality Policy.
- Provide relevant information on the Quality of our processes to the public, concerned authorities and other interested parties when required.
- Ensure that this policy and associated procedures are understood, implemented and maintained by employees at all levels within the organization.
- Periodically review this policy for its continuing suitability.
- Be proactive to change and risk management.

Nabih Elias Azzam Chairman & CEO